

# **Organizational Chart**



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The Shareholders' Meeting held on March 28, 2025, approved the amendment of the Bank's bylaws, reducing the number of members of the Board of Directors from 7 to 5 members (amending articles 29 and 31 of the bylaws). The Board of Directors was appointed for the period 2025 - 2026:



Sergio Michelsen Jaramillo (in the process of being sworn in) was appointed to replace Mónica Aparicio. She will continue in her position until her replacement is authorized.

<sup>\*</sup> Independent members in accordance with the terms set forth in Law 964 of 2005.

<sup>\*\*</sup> Itaú Unibanco Treasury Report.

<sup>\*\*\*</sup> DOTT: Digital, Operations, Technology and Transformation.

### **Objective Key Results – OKR's**

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We continue to promote the transformative power of people and businesses, with the aim of providing them with the best experience and being their Bank of choice.

Sustainable Growth

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To grow efficiently and generate value for our shareholders in a sustainable way.

2 Customer Centric



To offer a differentiated experience to our clients, in an efficient way according to our business and shareholders needs.

3 Simple & Digital



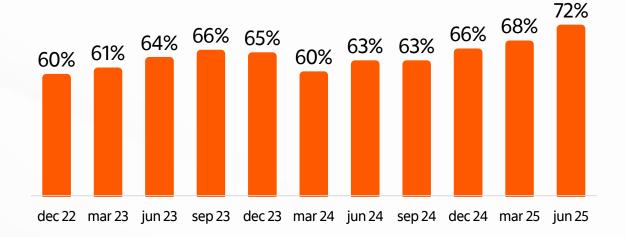
To deliver a simple and omnichannel experience, leveraging diverse digital capabilities.

Culture and Talent



To be a Top-Choice employer Brand for the best talent, for our Culture and professional environment.

Net Promoter Score (NPS)

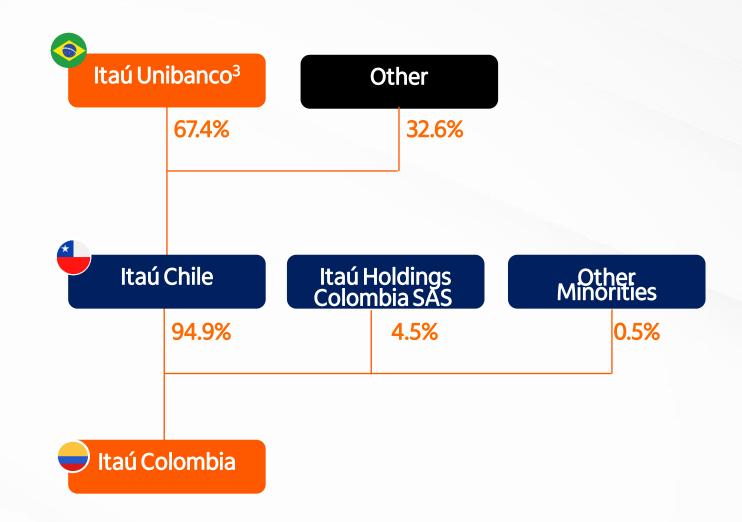


### **Shareholders**



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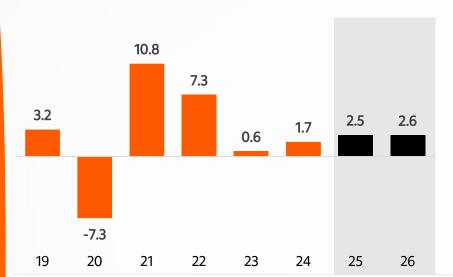


Expectation

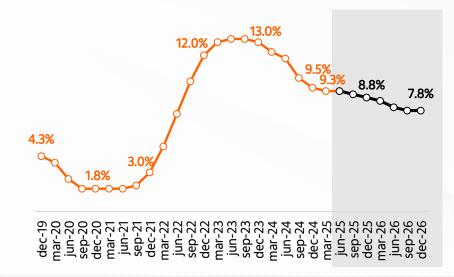


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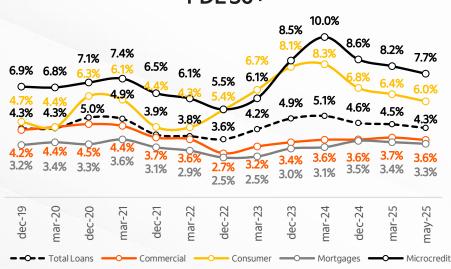




#### **Monetary Policy Rate**



#### PDL 30+



#### Consumer Price Index (%)



On the global stage, lower oil prices, slower growth in the U.S. (Colombia's main trading partner), and a more restrictive domestic monetary policy than expected have been observed.

Locally, economic growth has shown a more favorable performance, driven primarly by the services and agriculture sectors. GDP expansion is projected at 2.5% for 2025 and 2.6% for 2026.

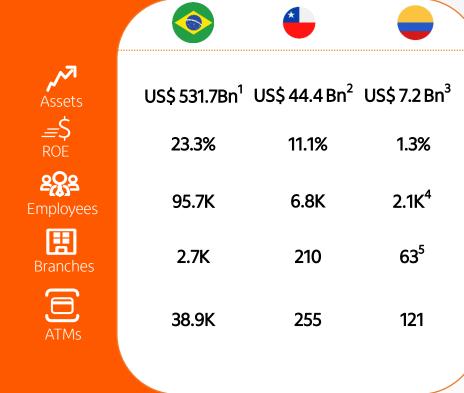
In a context of high global political uncertainty, elevated inflation, and inflation expectations above the target, it is likely that the Board of the Central Bank of Colombia will remain cautious in the short term.

# **Key group information**



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Baa3 International Moody's AAA Local BRC S&P AAA Local Value & Risk

A3 Moody's **BBB+ S&P Global**  Ba1+ Moody's BB+ estable Fitch























### **Sustainability Strategy**

Governance

Presenting several advances on the Sustainability front, such as obtaining the AEQUALES Seal and the recertification of the FriendlyBiz Seal.







#### **Critical Issues**

- SAC Risk Management
- Decarbonization
- Customer relations
- Occupational health and safety
- Corporate ethics
- Cybersecurity and information security
- Products and services for financial inclusion
- Human rights
- Sustainability of results
- Responsible financing
- Corporate governance
- Talent attraction, retention and development

#### Informational issues

- Organizational culture and employee well-being environment
- Sustainable resource management
- Diversity, equity and inclusion
- Financing of sustainable products
- Relationship with communities
- Pollution
- Business development

#### Internal management issues

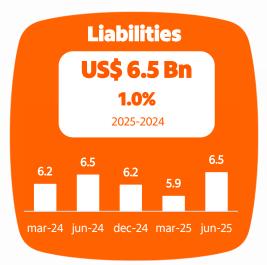
- Technology and innovation
- Education and finantial heatlh

## **Main Itaú Balance Sheet Figures**

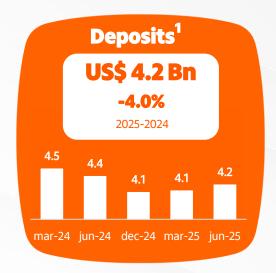


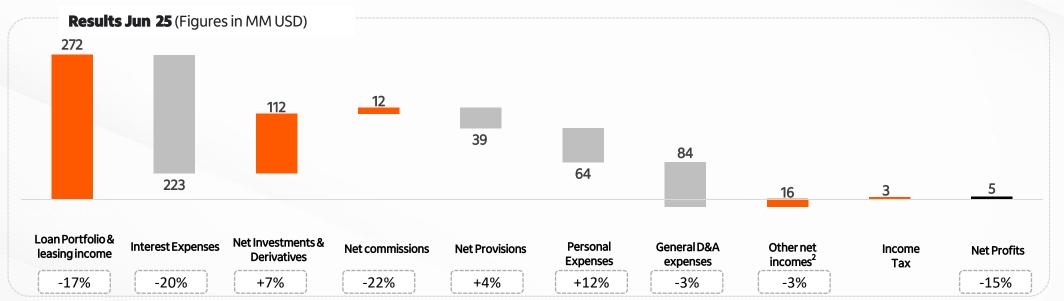
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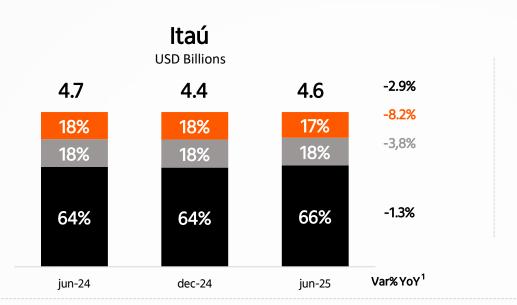


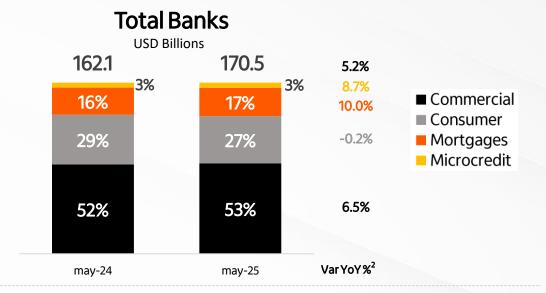


### **Loan Portfolio**

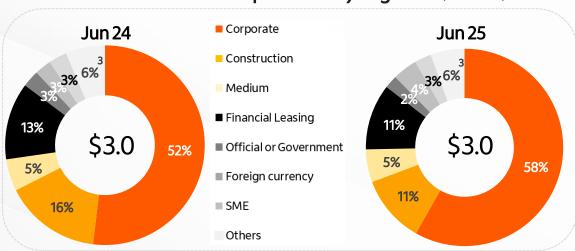


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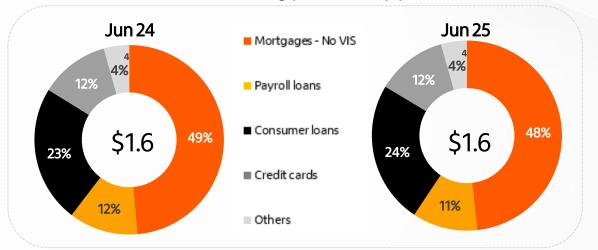




#### Itaú Commercial Loan portfolio by segment (US Billions)



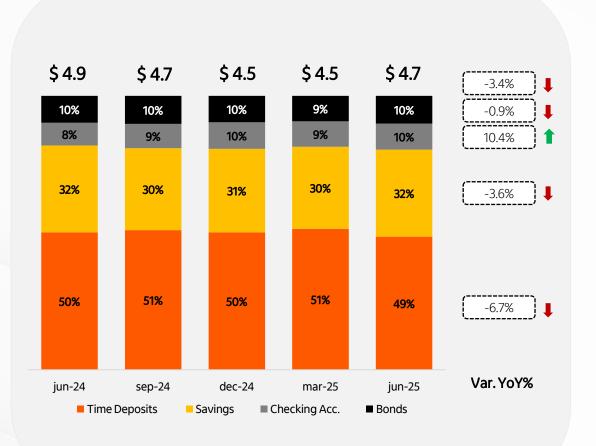
#### Itaú Consumer and housing portfolio by product (US Billions)



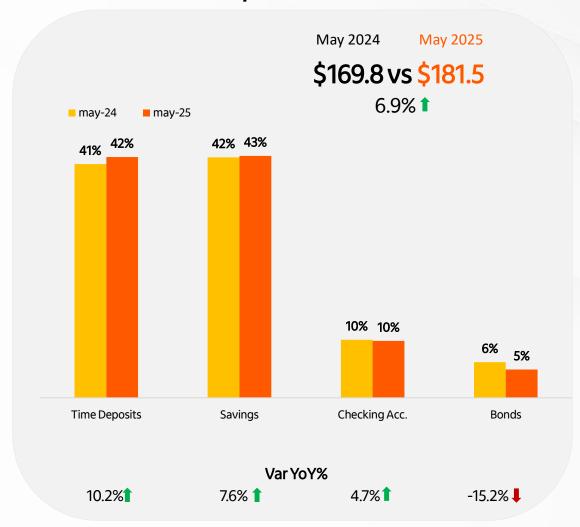




### Itaú Deposits



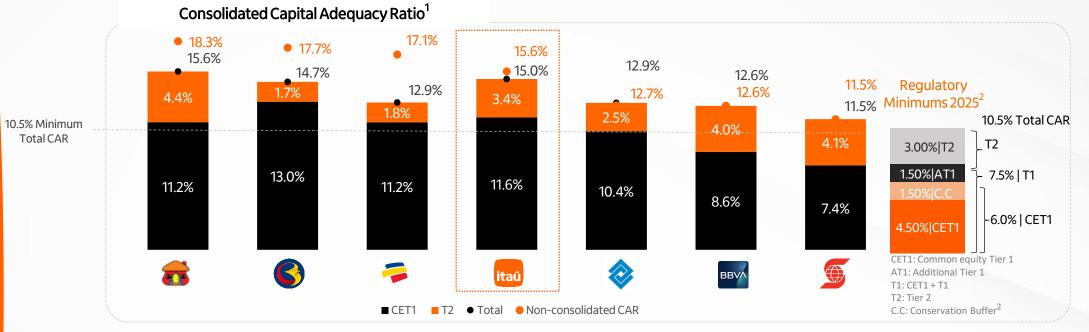
### **Total Banks Deposits**

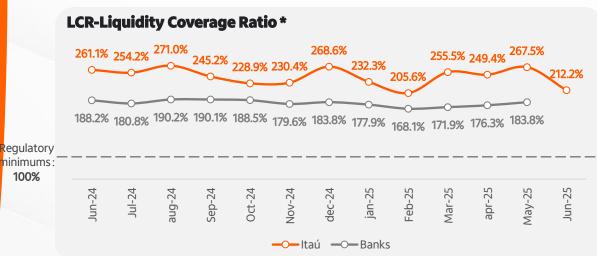


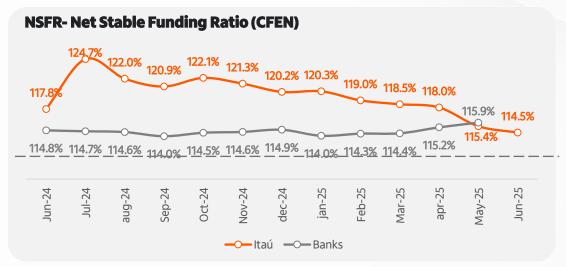
## **Solvency and Liquidity Indicators**











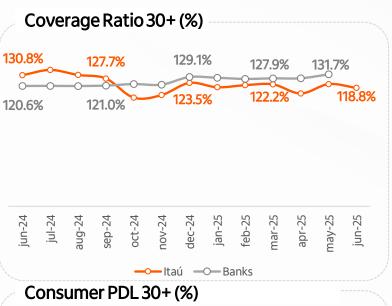
1. Itaú's solvency as of June 25 and the rest of the banks as of March 25. 2. Regulatory minimum solvency ratios for 2025, in accordance with the transition plan of the SFC's EC 020/19 CBCF and Decree 2555/10 of the Ministry of Finance. Systemic buffer corresponds to 1.0% applies only to Bancolombia, Davivienda, Banco de Bogotá, BBVA and Occidente.
\*Source: SFC.

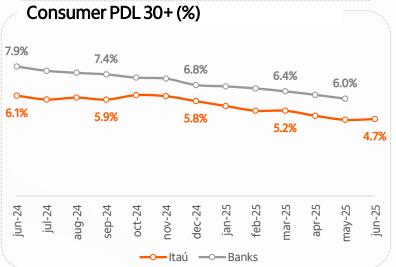
## **Portfolio Quality and Coverage Indicators**

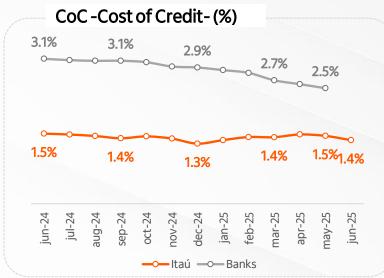


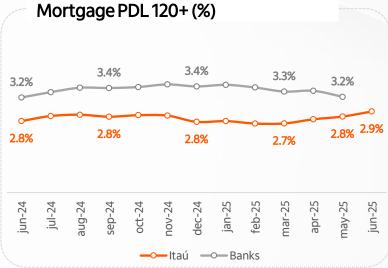
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# **Investors Relations**

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