

## Key group information

We are part of the Itaú Unibanco group, a bank with 100 years of history





4,178.3 COP/ USD. I 5. Includes Subsidiaries I 6. Does not include digital branches or Panama offices.





#### **Shareholders**



Itaú Chile is the main shareholder of Itaú Colombia and consolidates its operations with Itaú Unibanco. Itaú Colombia owns a Brokerage firm and a Trust Company, as well as the Bank in Panama, which has an international license



1. Itaú (Panama) has an International License. | 2. The majority shareholder of Itaú Insurance Broker is Itaú in Chile. | 3 Includes 26,759,736 shares owned by ITB Holding Brasil Participações Ltda. under custody.

## **Organizational Chart**

#### With a new CEO for our parent company Itaú Chile and a new VP of Risk for Itaú Colombia



\*Independent members under the terms set forth in Law 964 of 2005.

\*\* Reports to Itaú Unibanco's Treasury

\*\*\* DOTT: Digital, Operations, Technology & Transformation.

\*\*\*\* At the extraordinary shareholders' meeting held on September 27<sup>th</sup> 2024, the designation of André Gailey as a member of the Board of Directors was approved, replacing Gabriel Moura, who takes over as CFO of Itaú Unibanco.

**OKRs** 



We continue to advance in our plans based on 4 strategic pillars, maintaining our focus on customer experience with recurring Net Promoter Score (NPS) measurements

# Objective Key Results – OKR's

	Sustainable growth	<b>To grow efficiently</b> and generate value for our shareholders in a <b>sustainable way</b>
2500	Customer Centric	To offer a differentiated experience to our clients, in an efficient way according to our business and shareholders needs
3	Simple & Digital	To deliver a simple and omnichannel experience, leveraging diverse digital capabilities
	Culture & Talent	<b>To be a Top-Choice employer Brand</b> for the best talent, for our Culture and professional environment

## NPS-Net Promoter Score



## Sustainability Strategy

Progressing in the execution of our sustainability strategy. We received Aequales certification during the 3rd quarter of 2024 in recognition of our efforts in gender equality and diversity



Gives credit to the strategies (policies, processes and actions) of gender equality and diversity in Itaú Colombia and provides recognition for the effort and commitment in the work carried out in favor of these initiatives.



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- Corporate ethics
- Corporate Governance
- Cybersecurity and information security
- Customer relations
- Talent Attraction, Retention
  and Development. (DEI)
- Occupational health and safety
- Socio-environmental investment
- Financial education\*
- Human rights\*
- Financial inclusion
- Responsible financing
- Sustainable investment
- Decarbonization
- Risk management SAC
- Sustainable Results



### **Loan Portfolio**

The Bank continues to focus on profitable and lower-risk loans disbursements



Corporate;

Mortgages ·

No VIS; 50%



Payroll loans; 18%

1. Source: harvests, portfolio balances by product, SFC. |2. Variation Sep 23 - Sep 24. | 3. Variation Aug 23 - Aug 24 | 4. Includes microenterprise, factoring and financial and institutional. [5.Mainly due to revolving credit.] 6. TRM 4,178.3 COP/ USD.

#### Loan Portfolio Quality and Coverage Indicators

With better credit risk indicators compared to the average of banks



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Source: Financial Statements of Banks, SFC Aug 2024.

#### Deposits

With a reduction in deposits that goes along with the movement of the loan portfolio and a funding composition change with a greater weight in time deposits reaching 51% of total deposits







#### **Liquidity and Capital Adequacy Ratios**

Maintaining robust liquidity and capital adequacy ratios



#### Benchmark Consolidated Capital Adequacy Ratio<sup>1</sup>



1. Information updated as of June 24 for banks, and September 24 for Itaú.

2. Regulatory minimum solvency ratios for 2024, in accordance with the transition plan of EC 020/19 CBCF of the SFC and Decree 2555/10 of the Ministry of Finance. Systemic buffer corresponds to 1.0% applies only to Bancolombia, Davivienda, Banco de Bogotá and BBVA. \* Data source SFC. CET1: Common equity Tier 1 AT1: Additional Tier 1 T1: CET1 + T1 T2: Tier 2 C.C: Conservation Buffer<sup>2</sup>

#### **Results September 2024**

With a profitability that was impacted by the market situation in terms of interest and delinquency rates

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1. ROE: annualized profit / average equity. 2.NIM = (Portfolio income - deposit expenses) / average 12-month gross loan portfolio. 3. Exchange rate: 4.178,3 COP/ USD.

# **Investors Relations**



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